



INDUSTRIAL

While there are many options and services offered by ISS's Customer Monitoring Centers, basic monitoring combines an elegant simplicity with advanced technology and the responsiveness of trained, concerned employees.

- Communication with ISS begins when a sensor or contact detects an intruder, fire, or other change and activates an alarm.
- 2. The keypad sends a signal to the main panel.
- The main panel seizes the phone line and dials the ISS monitoring center, known as the Customer Monitoring Center.
- 4. An ISS operator then contacts the customer and/or the proper authorities.

